QUESTIONS and CONCERNS:	SUGGESTED SOLUTIONS from CIC and BCPS
gozonono una concentro.	RESPONSES (in BLUE):
What is the hourly pay rate for tutoring work?	BCPS Response (Dr. Mary Boswell-McComas): Hourly pay rate for tutoring work: For teachers = \$39.31/hour For paras = normal hourly rate For lead teacher coordinating tutoring = \$59.98/hour
2. Technology:	2. Technology:
Tech Support in schools: What is the plan for professional tech support in the school buildings?	Tech Support: Can BCPS provide a tech professional (like the Daly technicians we previously worked with) in each school building, or to share between neighboring schools?
	BCPS responses (Jim Corns, DOIT):
	Re: Tech Support in schools: Yes, they are requesting a budget increase, to increase personnel for BCPS IT technicians from 50 to 110, to work in 2-3 person teams.
Classroom Projection Repairs: what should teachers use if projectors fail between now and when the flat panels will be installed? Is this entirely a school-based concern/responsibility until then?	 Re: Classroom Projection Repairs, for now: Teachers can put in a service ticket BCPS DOIT has limited inventory to replace bulbs for lamp projectors, etc. but not for Promethean boards - not being replaced, no replacement parts. Re: New flat panels (on a rolling cart): Equity: every classroom will have same projection technology, this plan will level the playing field will replace/remove existing projection equipment will shift this expense from school to the county Timeline: Approx. one calendar year rollout, ~2 yrs. Board approved contract for flat panels, giving spending authority to buy them money to pay for them needs to be approved; supply chain issues, contracting with vendor, logistics

QUESTIONS and CONCERNS:

- Elementary Technology Skills class (a 5th special):
 - Elementary students need focused, intentional technology skills training
 - Students at all levels struggle with typing, saving and organizing files, online security issues, basic trouble-shooting, understanding expectations for academic honesty with online content, etc.
 - Equity issue: huge disparities in students' ability to use technology
 - Elementary students used to have tech ed special class (a fifth special), and it made elementary scheduling easier.
- Schoology Glitches and Issues:
 - Student completion settings/rules in posted lessons: they do not work, frequent glitches, lesson and Schoology freeze up
 - Messaging in Schoology:
 - Not user-friendly, not searchable

SUGGESTED SOLUTIONS from CIC and BCPS RESPONSES (in BLUE):

re: Elementary Tech special class (Dr. Holmes):

How: in order to add the course:

- BCPS would have to request to add position to budget, for teaching technology skills in elementary – at this point, it would be for FY 2024;
- Suggestions, work-arounds, solutions for the interim:
 - Library/media and para-professionals within the school; after-school tutoring, computer app club or class
 - Send home messages/resources in Parent University?
 - Additional CIC suggestion: Can BCPS provide guidance, basic tech user directions, troubleshooting guides, that are age-appropriate? need centralized place to access trouble-shooting and tech instruction resources for students K-12

Re: Schoology Glitches and Issues:

- Teachers, put in Schoology support ticket to BCPS tech support
- Performance Matters: email your questions to performancematters@bcps.org
- Re: Messaging: Can Schoology improve the functionality of messaging in their platform?

Jim Corns: Will pass along this feedback to Schoology;

- Teachers, provide feedback directly to Schoology (in the platform); if they receive lots of comment, Schoology will probably take notice.
- In the meantime: every high school student has (limited) access to **Outlook**; when they get messages in Schoology, it shows up in Outlook. Teachers can use Outlook to sort and search, better design.

QUESTIONS and CONCERNS:

Screen-monitor/control software:

 Is there software that high school teachers can use to monitor and prevent students from opening multiple tabs/windows?

RESPONSES (in BLUE):

Re: Screen-monitor/control software:

SUGGESTED SOLUTIONS from CIC and BCPS

Next year, high schools will also have Go Guardian, which is Chromebook-centric; with each Chromebook, BCPS buys a license for Go Guardian

3. Substitute Crisis Follow-up:

Long-term solution question: Can BCPS share updates and improvements to the difficult, cumbersome, lengthy hiring process?

- People applying are still waiting weeks/months to hear back, yet they are desperately needed and we are losing good people
- Why do recently-retired BCPS teachers also have to get finger-printed and wait so long?

3. Re: Substitute Crisis:

- **Dr. Holmes:** he has inquired with Homer McCall about the details of the hiring/onboarding process:
 - FYI: For retired employees in the State of Maryland system, there's a 45-day waiting period required between retirement and working again, especially within the same district

4. Required Faculty Meetings:

In many schools (depending on the principal), there is one week without required meetings each month, allowing educators to take care of many other tasks. For instance:

- week 1: faculty meeting
- week 2: department/team meeting
- week 3: school improvement team meeting
- week 4: no meeting

4. Re: Required Faculty Meetings:

- Can BCPS please suggest this to principals: Have **one** Monday each month without a required school-wide **meeting** in all schools, in the interest of educator morale and retention
 - **Dr. Holmes**: TABCO needs to check with **Dr. Zarchin** for interpretation of contract language around faculty meeting "requirement" – it is **not clear** as is;
 - In the meantime, suggests we take this up with faculty/ed council at school level;
 - Next year the entire Master Agreement will be revised and up for negotiation; there will be a **survey** for all members in May this year – be sure to raise this issue

QUESTIONS and CONCERNS:	SUGGESTED SOLUTIONS from CIC and BCPS RESPONSES (in BLUE):
5. AP Exam format for Spring 2022 – online or paper-based?	 AP Exam Format for Spring 2022: As of right now, College Board plans to return to paper and pencil assessments for Spring of 2022. However, they are monitoring the pandemic in case changes are needed.